



John Kalil

Director

*Eyecare Plus
Gladstone Park*

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Business overview

Melbourne optometrist, Eyecare Plus Gladstone Park, focuses on comprehensive eye examinations, prescription sunglasses, spectacle frames, contact lenses and eye health care for the whole family.

Where they learned about Happy HR?

My accountant, Paul Raye from Think Accountants Pty Ltd, knew how we were spending less time doing admin, and more time with patients, and knew that we had our HR in order was a key element in the continued success of my business. In the same way that I had gone to an accountant for advice about accounting, I needed to get HR advice from an HR partner.

What were the challenges of your HR before getting Happy HR?

I knew from running a previous business, just how hard it was to manage employee questions, undertake effective performance management, understanding the legalities of employing staff, and just having the time to do all of this on top of running a busy practice.

How do you find using Happy HR?

Happy HR is very easy to use and I love having everything in the cloud. The service is great as anytime I have a problem, the Happy HR team answers the phone right away. HR is complicated and we can use the Happy HR software in a quick and efficient manner to run our HR.

Can you imagine life without Happy HR?

Can't imagine life going back, I'm enjoying spending more time with patients and helping people. HR is very complicated and best left to the professionals.

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